It is the intent of the State of Nebraska to procure a VOIP service that is all inclusive.

The State requires that any costs for the following components be included in the Monthly Line Rate for Basic, Monthly Line Rate for Standard, Monthly Line Rate for Premium and Monthly Line Rate for Analog. The State will not incur or pay for any additional costs for any component listed below.

1. VOIP Line.
2. VOIP telephone set.
3. All licensing necessary to provide the proposed service.
4. All software necessary to provide the proposed services.
5. All network equipment with the exception of Switches and Routers already in use by the State for transportation of network services.
6. Any session border controllers, gateway equipment, software, or licensing necessary to connect the State Network with bidder’s network and/or the PSTN.
7. Any equipment necessary to connect the bidder’s network to the PTSN.
8. Any trunks, circuits, bandwidth, or connectivity components that allow calls to traverse between any portion of the existing State Network and the PSTN or Bidder’s network.
9. Any regulatory fees in which the Federal, State, or local Government does not mandate being passed on directly to the consumer or customer.
10. Any equipment, software, or licensing necessary to convert VOIP to Analog.
11. Maintenance fees for any items listed above.

It is the intent of the State of Nebraska to procure a VOIP service that is all inclusive.

The State requires that any costs for the following components be included in the Line Installation Costs:

1. All programming of VOIP line in Contractors core equipment
2. All programming or configuration of telephone set
3. Delivery of telephone set to site
4. Unboxing and assembly of telephone set at site
5. Labeling of telephone set and keys
6. Connecting telephone set to Ethernet jack and workstation if applicable
7. Testing telephone set

Additionally, the State will not incur or pay for any additional costs to procure the service as proposed by the Bidder that are not included in this cost proposal in the following sections.

Failure to include all costs as requested in the following sections may result in Bid Rejection. If no cost is necessary, the Bidder must enter $0.00 in that section indicating that the feature or service is provided at no additional cost to the State.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Feature** | **Basic** | **Standard** | **Premium** | **Analog** |
| **Estimated Quantity - 6170** | **Estimated Quantity - 3229** | **Estimated Quantity - 1235** | **Estimated Quantity - 150** |
| Transfer | X | X | X |  |
| Three way calling | X | X | X |  |
| Call Forward/ No Answer | X | X | X |  |
| Call Forward / Busy | X | X | X |  |
| Call Forward Universal | X | X | X |  |
| Call Pickup Group |  | X | X |  |
| Directed Call Pickup |  | X | X |  |
| Call Park |  | X | X |  |
| Conferencing (Min. 6 Party) |  | X | X |  |
| Last Call Return | X | X | X |  |
| Message Waiting Indicator | X | X | X |  |
| Hold | X | X | X |  |
| Auto Dial Keys |  |  | X |  |
| Speed Dial List |  |  | X |  |
| Follow Me Feature |  | X | X |  |
| Caller ID Logs |  | X | X |  |
| Add-on Compatible |  |  | X |  |
| Busy Lamp Field |  |  | X |  |
| Multi-Line Ability |  |  | X |  |
| Display |  | X | X |  |
| Headset Compatible |  | X | X |  |
|  |  |  |  |  |
| **Monthly Recurring Line Rate Initial Term (5 yrs)** | $ *<insert rate>* | $ *<insert rate>* | $ *<insert rate>* | $ *<insert rate>* |
| **Non-Recurring Line Installation Cost** | $ *<insert rate>* | $ *<insert rate>* | $ *<insert rate>* | $ *<insert rate>* |

The State will not incur any additional costs over and above the rates listed below for Announcement Only Mailbox, and Auto Attendant.

**Additional Required Costs**

|  |  |  |
| --- | --- | --- |
|  | Installation  Initial Contract Period (5 yrs) | Monthly Rate  Initial Contract Period (5 yrs) |
| **Announcement Only Mailbox** | $ *<insert rate>* | $ *<insert rate>* |
| **Auto Attendant** | $ *<insert rate>* | $ *<insert rate>* |
|  |  |  |

**Optional Costs**

|  |  |  |
| --- | --- | --- |
|  | Installation  Initial Contract Period (5 yrs) | Monthly Rate  Initial Contract Period (5 yrs) |
| **ACD/UCD** | $ *<insert rate>* | $ *<insert rate>* |
| **Any Additional Optional items.** | $ *<insert rate>* | $ *<insert rate>* |
| **Any Additional Optional Services.** | $ *<insert rate>* | $ *<insert rate>* |
| **Non-recurring Line Installation where the State would install the Telephone Set.** | $ *<insert rate>* | $ *<insert rate>* |

*Bidder may include additional lines above as needed*

Optional Labor Rates

Please list all Job Titles that pertains to this Contract where the State of Nebraska would be charged an Hourly Rate.

|  |  |
| --- | --- |
| **Description by Job Title** | Initial Contract Period (5 yrs)  Rate Per Hour |
|  | $ *<insert rate>* |
|  | $ *<insert rate>* |

*Bidder may include additional lines above as needed.*